

## Senior Data and Intelligence Analyst

### Description

National Highways have an excellent opportunity for a Senior Data & Intelligence Analysts to join our collaborative central Performance Team within the Operations Directorate. This is an opportunity for individuals looking to advance their career in analysis, and gain hands on experience in a thriving, flexible, and supportive workplace. Within this role, you will support Operations, at both a national and regional level, to improve its performance by undertaking data analysis and modelling activities, creating reporting material to derive intelligence that provides valuable insight, to drive improvements and make recommendations that support investment and decision making.

It's an exciting time to join our passionate and dynamic team as we work to support a performance culture making a difference within Operations on a daily basis. The role covers a varied remit liaising with stakeholders across the organisation, to understand and further improve performance, providing insight and shared understanding of KPIs and the performance of every area of our work. You will also play a role in the development of visual dashboards (within Power BI and other software) to aid our story telling.

### What you'll be leading on

- The gathering, analysing and monitoring of relevant data from Operations, to explore patterns, cause and effect and trends within the business.
- Identifying opportunities to improve Operations safety, customer, and delivery performance through the innovative use of data analysis and insights.
- Perform regional and national demand and performance monitoring modelling with analytics tools and techniques.
- Apply and, where appropriate, enhance and/or develop analysis and decision- making support tools, which demonstrate good industry practice.
- To champion data quality and integrity in Operations, providing coaching and support to regional colleagues involved in data entry or capture.

### To be successful

- Ability to prioritise, work to tight deadlines and have excellent attention to detail
- Excellent communication and presentation skills
- Extensive experience in working with varied sets of data to extract meaningful business and performance insights
- Excellent skills using standard office software products, proficient in MS Excel, to enable production and maintenance of a range of complex documents and spreadsheets and ability to use specialist software (for example, Power BI) / IT to collate data and produce relevant reports
- Ability to work on own initiative to take ownership and responsibility of lead areas, proactively providing informed analysis, identifying areas of insight and forecasting / trends

### A bit about us

Making sure our customers have safe and reliable journeys is at the heart of

### Hiring organization

Candidate-1st

### Employment Type

Full-time

### Beginning of employment

asap

### Job Location

Newton-Le-Willows, Merseyside,  
United Kingdom

### Working Hours

40

### Base Salary

euro GBP 48K - 89K \*

### Date posted

June 9, 2024

everything we do in Operations. We keep the roads open for business and play a key role in making sure the network we manage is fit for purpose today and for the future.

### **Want to know more?**

To request a copy of the role profile, please contact [hrhighwaysengland@mailgc.cx.ukg.oraclecloud.com](mailto:hrhighwaysengland@mailgc.cx.ukg.oraclecloud.com) quoting reference number **#5001**

### **How the process will look like**

Your teammates will gather all requirements within our organization. Then, once priority has been discussed, you will decide as a team on the best solutions and architecture to meet these needs. In continuous increments and continuous communication between the team and stakeholders, you're part of making data play an even more important (and understood) part withing Brand New Day.

### **Job Benefits**

GBP 48K – 89K \*